



OFFICE OF THE
CHIEF INFORMATION OFFICER
DEPARTMENT OF HEALTH AND HUMAN SERVICES

EPLC Implementation at HHS: Successes and Challenges

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EPLC Objectives

- Change the project management culture to be more proactive and transparent
- Increase ability to move projects to production more quickly
- Reduce project risk by improving project planning and performance
- Apply consistent and repeatable processes across HHS

HHS Successes

- Continued and expanded OPDIV collaboration through EPLC Workgroup
- Released updated EPLC Framework, Artifacts, Guidance for Process
- Completed Initial Implementation in All OPDIVs
- Trained more than 200 Project Managers
- Benefits of EPLC expressed by Stakeholders, Project Managers, and Business Owners

HHS Challenges

- Engaging Critical Partners
- Conducting Sustainable and Supportable Stage Gate Reviews
- “Containing Success”

HHS OCIO Experience: Critical Partner Reviews

- Engaged the Deputy Assistant Secretaries responsible for Critical Partner Areas -- Acquisition, Budget, Finance, Human Resources, Performance
- Trained Critical Partner Subject Matter Experts in EPLC Review Processes
- Developed Structured Quality and Critical Partner Review Process

HHS OCIO Experience: Critical Partner Reviews

- OCIO Staff undertake Quality Review of Artifacts **before** Critical Partners Review
- Critical Partners Stage Gate Artifacts updated prior to Review
- Critical Partners provide Subject Matter Expert Recommendations
- OCIO facilitates a two-hour Critical Partners Working Session

HHS OCIO Experience: Critical Partner Recommendations

- Recommend one of three outcomes to HHS ITIRB:
 - Approve
 - Approve with Conditions
 - Discontinue
- Provide action items to Project Manager and Project Team as the projects progress to the next Phase

HHS OCIO Experience: HHS ITIRB Decisions

- HHS ITIRB receives Critical Partner Recommendations:
 - Approve
 - Approve with Conditions
 - Discontinue
- Reduces information required by HHS ITIRB in order to make decisions
- Improves HHS ITIRB ability to consider business issues and strategic value of IT projects

HHS CIO Experience: Reviews to date

- Four OS-owned projects currently in review
- Three reviews conducted, with all projects Approved with Conditions
- One project review planned
- Demand for OCIO Technical Assistance to Project Teams has greatly increased

HHS OCIO Experience: Containing Success

- Demand for extending reviews to other Projects
- Limited OCIO Staff resources to provide technical assistance to Project Teams
- Limited OCIO Staff resources to conduct Quality Reviews
- Limited Critical Partner and OCIO Staff resources to conduct Critical Partner Reviews



Questions?

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